

1. What food options do customers have with the new food services?

Customers will be able to locate a traditional style cafeteria in the Headquarters (HQ) building, a food court in the Multi-Functional Facility (MFF), and a Sonny's BBQ restaurant in the Operations & Checkout (O&C) building.

2. Will there be a cafeteria in the SSPF after October 1, 2012?

Effective October 1, 2012, there will no longer be a cafeteria in SSPF serving breakfast and lunch. The facility will be modified to the Space Station Conference Center (SSCC) to host trainings and meetings with catering capability. However, a section of the facility will be kept for an employee break area.

3. Why is the SSPF cafeteria closing?

Analysis reveals that there's not enough patronage at the SSPF to sustain the cost of doing business in that facility.

4. How am I able to get food from another building to SSPF if there's inclement weather?

Aruna's snack shop will remain open on the 2nd floor of the SSPF. In addition, Fresh Ideas will offer "grab-n-go" items in the SSPF Exchange Retail Store beginning October 1, 2012.

5. Will Headquarters be the only cafeteria open in the industrial area?

The Headquarters cafeteria will be the only full service food venue in the industrial area. In addition, the Division of Blind snack bars will remain open in HQ and SSPF. Sonny's Real Pit BBQ will open their operations in the O&C building early 2013, after institutional construction is completed.

6. Will there only be ribs available in O&C?

Sonny's BBQ is going to have a full breakfast and lunch menu with a variety of options for the customers. We think you will be pleased by the choices once they open.

7. What arrangements are being made to accommodate individuals that must commute in order to get food?

In an effort to accommodate employees that are affected by the consolidation of food services, short term visitors' parking has been allocated directly behind the Headquarters Bldg. (M6-0399) cafeteria. Effective October 1, 2012, employees will be able to park in the short term visitors' parking lot for a maximum of 30 minutes. In addition, the current short term visitors' parking lot directly east of the Multi-Functional Facility (MFF) (K6-1145) will remain in service for commuting employees to park. In order to accommodate the anticipated commuting population, both parking lots will be strictly enforced by NASA Security.

8. Will the MFF only have fast food options?

The MFF will have four branded fast food concepts, similar to food operations in a mall. Although the food operations are labeled fast food, there will be healthy options available, including salads.

9. During the time of O&C cafeteria closure, will there be any limited food service available?

Beginning October 1, 2012, Fresh Ideas will offer grab-n-go items in the O&C Exchange Retail Store until the Sonny's restaurant becomes operational in Early 2013.

10. What are the four brands that will be included in the food court?

The MFF will have a Subway, Starbucks, Yo2go - Frozen Yogurt, Rooster Bay Chicken, and Southern Beats. Fresh Ideas is also exploring another concept to include in the MFF food court. As final decisions are made, we will inform the workforce via our website.

11. Will the Division of Blind Snack bars remain operational?

All four snack bars (HQ, SSPF, OSB 1, LCC) will remain operational. If there are any changes, we will inform the workforce via our website.

12. Will I be able to pick up eating utensils, napkins, and plates from the cafeteria at no cost?

As a result of the new food services contract (effective October 1, 2012), the Center is no longer responsible for providing paper products for the cafeterias. This includes but is not limited to eating utensils, cups, napkins, and plates. The food service concessioners will be responsible for procuring these items as part of their operations. It is anticipated that a cost will be associated with the above paper products if you are not purchasing food or drinks from the concessioners.

Authorized organizations that are responsible for official NASA events requiring these products may contact Patricia Snooks (TA-A5A) at Patty.Snooks@nasa.gov or 321-861-0097.

13. Are there any schedule changes or closures during the transition period?

Beginning September 24, 2012 through COB September 28, 2012, both Headquarters and MFF cafeterias will have limited food services. Employees will only be able to purchase grab-n-go food and drink items from these facilities during regular operational hours. The SSPF and O&C cafeterias will remain in full service during regular operational hours until COB, September 28, 2012.

14. What will be the hours of operations beginning October 1, 2012?

Fresh Ideas Southeast hours of operations will consist of the following:

HEADQUARTERS (M6-0399)

Breakfast:	6:30 AM - 9:30 AM
Grill items, Salad, & Soup:	10:00 AM - 1:30 PM
Full Lunch Menu:	11:00 AM - 1:30 PM
Deli/Dessert Only:	1:30 PM - 3:00 PM

MFF (K6-1145)

Subway:	6:00 AM - 4:00 AM
Starbucks:	6:00 AM - 4:00 AM
Southern Beats:	6:00 AM - 2:00 AM
Rooster Bay Chicken:	10:00 AM - 4:00 AM
Yo2Go - Frozen Yogurt:	11 AM - 4:00 PM

Although the above hours of operations will begin on October 1st; Fresh Ideas Southeast will assess the demand for each facility and product and adjust accordingly. We will notify the workforce if any changes are made.